







The Event ID is still available on Penelope if required for VADC reporting (*This is also known as the ACSO COATS identifier*)



How to - Step by step

- 1. Click on the service you require, within the **Case**. (*This will open the Service file*)
- 2. Click the Service event, within the **Service File**. (This will open the Service event)
- 3. The **Event ID**, can be found in the centre of the **Service Event** screen